



This Document should help you identify what keywords should exist in your feedback body according to your choice earlier in the feedback object dropdown menu.

Please include the following in each if it was a complain:

The School Website:

1. Name of the page you are reporting about.
2. Location in which the issue noticed either on mobile or on desktop or even on tablets.
3. Detailed description of the complain or opinion if related to loading issues or sending forms.
4. Ideal resolution from the eyes of the applicant.

The Facebook Page:

1. Clear statement contains the date of the post either normal caption/video/phone/event etc...
2. The exact name of the page published the post in the first place.
3. What bothers the applicant about the post.
4. Lack of any information needed if existed such as better address.
5. Detailed description of chat and screenshots if the complain about the messenger chat.
6. Ideal caption and visuals overview if about a new post idea.
7. Opinion and rating in general on the facebook page.
8. Facebook account link or name of the applicant exactly like written in facebook.

Experience at a certain department:

1. Name of the department HR/Finance/Student Affairs/Administration/Development.
2. Detailed description of the issue reporting about with dates.
3. Location in which the issue reported happened in the school premises.
4. Name of if the person dealt with if available.
5. Any bad experience other than the main issue it self.
6. How can satisfaction for both sides be achieved by the school.

Learning Experience:

1. Name of the teacher.
2. Reason for complain.
3. Student full name, stage in learning and department.
4. Either the parents would like to involve the teacher mentioned or not.
5. Overall experience about canteen, Playgrounds and stationery if needed.

Teaching Experience:

1. Name of the student.
2. Reason for complain.
3. Teacher's full name/ stages teaching and department.
4. Either the teacher would like to involve the parents or not.
5. Overall experience related to staff or stock management or finance issues if needed.

Communication Process:

1. Date the Communication occurred in.
2. Name of the sender and the receiver.
3. Medium used such as phone or face to face or texting on website or on facebook.
4. Resolution in the eyes for the applicant.

Transportation process:

1. Name of the driver or Buss Miss.
2. Date of the incident.
3. What disappointed the passenger the most.
4. Any comments about the bus condition it self if needed.
5. Ideal resolution from the passengers point of view.

Events:

1. Date of the event.
2. Any unorganized incidents occurred.
3. Reason for attending the event in the first place.
4. Previous similar events attended with better experience details.

As you might noticed there is no certain requirements for new ides or privacy and policy as in booth choices a very wide set of variables is available so the applicants should feel free to include any details in this case. The applicants are free to do so in all the previous choices but the main requirements for a fair investigation is as mentioned above.

For Opinions please write as much as possible for us to contact you back with our opinion as well.